

## SIP Trunking

SIP Trunking is the future of telephone communications enabling you to connect new phone lines to your business via a broadband internet connection. Broadband internet connections allow you to connect numerous phone lines to your business with dramatic line rental savings. SIP Trunks offer up to 90% savings on your current phone charges and free calls between offices. The advantages of SIP Trunks include:

- Dramatic line rental savings
- Up To 90% savings on international, national & inbound 800 calls.
- Low capital installation cost
- Free inter-branch calls worldwide (to other SIP Trunks)
- SIP Trunks connect to your existing phone system – no change of handsets
- Keep as many of your regular phone lines as you wish
- Quality of Service (QoS) routing guarantees voice quality
- Phone numbers from any city worldwide can be connected to your SIP Trunk
- Customers can call you on a local number without per minute toll charges
- An unlimited number of phone numbers can be associated with your SIP Trunks
- Fast Deployment & Scalability



Australia: 1800 005 375  
USA: (310) 526 6906

NZ: 0508 111 888  
Canada: (519) 957 2717  
Sales@ITtelenet.com

UK: (020) 3318 1922  
China: (10) 5147 5648

## The SmartSIP Guarantee

Is high quality IP calling important to your business?

Is the uptime of your IP Telephony service of premium importance?

## What is the SmartSIP Guarantee?

The SmartSIP Guarantee is our commitment that your lines will be monitored 24 x 7 ensuring that any issues are immediately dealt with - minimising interruptions to your business.

## How do we do it?

- SmartSIP Monitoring – we monitor your connection 24x7 for stability
- SmartSIP Active Notification – we are alerted to any issues immediately
- SmartSIP Call Forward – Immediate call forwarding if your internet fails
- SmartSIP Redundancy – Secondary internet option for redundancy

## Guaranteed Response Times

- ITtelenet offers a 24x7 Technical Help desk
- SmartSIP Monitoring enables us to immediately alert you to any internet issues
- We guarantee to respond to any issue within 30 minutes.
- Our commitment is that you will be treated with NumberOne priority

## SmartSIP Piece of Mind

We know that high quality telephone communications is crucial to the success of your business. With our Smart SIP Guarantee you will have total piece of mind.